***How can you tell if your restorative schedule is broken? You can say “Yes” to 3 of these!***

1. **Cancel & No Show Epidemic:** Write a No-Show Policy. Communicate this with the team. Follow the policy with consistency. Stronger confirmation system.
2. **Running Behind:** Use Block Scheduling with appropriate amounts of time allotted. Redo your blocks if what you have is not working.
3. **No Place To Put New Patients In Your Schedule:** Add blocks to accommodate this, and only fill with new patients.
4. **Unable To Fill Scheduling Blocks:** Take a look at treatment presented each day. Are you presenting enough treatment to fill your daily blocks? Is treatment being accepted? Maybe more training is needed for the team.
5. **Not Enough New Patients:** More phone training for team. Maybe more team members helping answer phones. Maybe someone new entirely to take new patient calls.
6. **Unable To Fill Short Notice Cancels:** Create a stronger call list.

You will find free help available for these conditions throughout my blog posts.

There are also e-Books and online courses to assist you.

As always, I am available by email at april@asthedrillturns.com.